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BEFORE THE ARIZONA CORPORATION

COMMISSIONERS

BOB STUMP - CHAIRMAN
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

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2014 OCT 15 A 11:14

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL


IN THE MATTER OF THE APPLICATION OF
UTILITY SOURCE, LLC, AN ARIZONA
CORPORATION, FOR A DETERMINATION
OF THE FAIR VALUE OF ITS UTILITY
PLANTS AND PROPERTY AND FOR
INCREASES IN ITS CHARGES FOR UTILITY
SERVICE BASED THEREON.

DOCKET NO. WS-04235A-13-0331

DOCUMENT TITLE/NAME

**Exhibits E through G Complied
By Intervener Terry Fallon**

RESPECTFULLY SUBMITTED this 13th day of October, 2014.


Terry Fallon
4561 Bellemont Springs Drive
P.O. Box 16104
Bellemont, Arizona 85015

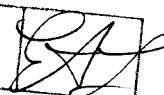
Original and thirteen (13) copies of
the foregoing filed this 13th day of
October, 2014, with:

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Exhibits E through G

Arizona Corporation Commission
DOCKETED

OCT 15 2014

DOCKETED BY 

1
2 **DOCKET NO. WS-04235A-13-0331**
3

4
5 **Copy of the foregoing mailed this**
6 **13th day of October, 2014, to:**

7 Steve Wene, Esq.
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15 1110 West Washington St., Suite 220
16 Phoenix, Arizona 85007

17 Erik Nielsen
18 4680 N. Alpine Drive
19 P.O. Box 16020
20 Bellemont, Arizona 85015

21
22 **Response to Lonnie McCleve's Rebuttal Testimony, page 5, line 18, re Fire Protection**
23 **Plant Issues.**

24 Mr. McCleve states in his rebuttal testimony that the "reliability issues have been resolved"
25 and that Ponderosa Fire Chief Mark Sachara confirmed "he understood that adequate repairs
26 have been made". However, as noted in my direct interview with Fire Chief Sachara, dated
27 July 29, 2014, at 1200 hrs, (Exhibit A), the failures issues have not been resolved. On July 28
28 2014, the day before I interviewed Fire Chief Sachara, there was a power outage that
resulted in a 50 minute pump failure. During this time Fire Chief Sachara states "none of the
pumps would have been working". Fire Chief Sachara contacted Coconino County in 2011 to
address his concerns. In an email to me, dated July 29, 2014, 1328 hrs (Exhibit A, page 3),
Fire Chief Sachara states "It is my understanding that adequate repairs have been made".
This however, does not mesh with the fact that just the day before a power outage caused
both residential and commercial (fire hydrant) pump failure. As stated by Fire Chief Sachara

1 on page 2, Exhibit A, "When the power shuts off, there is no pump pressure because the
2 pump house doesn't have a back-up generator". While Fire Chief Sachara believes the
3 pump house issues have been resolved, there is no documentation or valid proof to justify
4 Fire Chief Sachara's understanding that the pump house issues have actually been
5 resolved. In addition as stated by Fire Chief Sachara there is no documentation between
6 Utility Source and the Ponderosa Fire Dept regardless of any issue (page 2, Exhibit A). Mr.
7 McCleve states in his rebuttal testimony that the pump house mechanical issues have been
8 repaired. However, these mechanical repairs do not address power outage pump house
9 failure. On September 30, 2014, Bellemont residents experienced pump house failure
10 resulting in no residential water pressure from 0700 hrs until 0845 hrs. The outage was
11 caused by a blown transformer in the area (see Exhibits E through G). If the residential
12 pump was not working then by default the commercial (fire hydrant) pump was also not
13 functioning. If all pump house issues have been resolved as stated by Mr. McCleve, why is
14 our community still experiencing pump house failures, long after being addressed by Fire
15 Chief Sachara? Back-up generators must be installed at the pump house for the safety and
16 well being of all Bellemont residents. Community members are greatly concerned that a
17 house fire during a power outage could result in the loss of life as well as their homes. The
18 ACC must insist that Utility Source effectively address all pump house failures as well as
19 keep adequate records of all repairs, failure issues, or any other documentation. These
20 documents must be maintained and made available to Bellemont residents, the Ponderosa
21 Fire Station, and Cococnino County.

EXHIBIT E

WS-04235A-13-0331

Home Mail News Sports Finance Weather Games Groups Answers Screen Flickr Mobile More

Search Mail Search Web Home Terry



Compose

Navigation icons: back, forward, delete, move, spam, more

Window control icons: up, down, close



Introducing the HP ElitePad 1000.



Powered by Intel Inside™ and Windows 8.1 Pro. The tablet that adapts to your business.

Buy now



[Bellemont] Water

office@ponderosafire.org [Bellemont]
To Bellemont@yahoogroups.com

Today at 9:28 AM

FYL...

There was a blown transformer west of Pilot this morning that APS was working on. Water and power should be back up and running.

Posted by: office@ponderosafire.org

Reply via web post

Reply to sender

Reply to group

Start a New Topic

Messages in this topic (37)

VISIT YOUR GROUP

YAHOO! GROUPS

Privacy Unsubscribe Terms of Use

Show message history

Reply, Reply All or Forward | More

Click to reply all

Send

Rich text editor: link, text color, bold, italic, underline, bulleted list, numbered list, indent, outdent, undo, redo, font color, background color, link icon, smiley, font face, font size, undo, redo

9/30/2014

EXHIBIT F

WS-04235A-13-0331

Subject: Re: [Bellemont] No Water**From:** Lindsay Daley lindsaydaley@yahoo.com [Bellemont] (Bellemont@yahoogroups.com)**To:** Bellemont@yahoogroups.com;**Date:** Tuesday, September 30, 2014 9:26 AM

I talked to Marianne at Utility Source and there was a partial power outage that affected the water pump. APS has since fixed the problem so water should be working again.

On Tuesday, September 30, 2014 8:31 AM, "jamie.nielsen@yahoo.com [Bellemont]" <Bellemont@yahoogroups.com> wrote:

Anyone else without water this morning? Ours stopped about 7:30 or 8AM. Just trying to figure out if this is due to routine maintenance, or a bigger problem...
-Jamie Nielsen

Posted by: Lindsay Daley <lindsaydaley@yahoo.com>

[Reply via web post](#) • [Reply to sender](#) • [Reply to group](#) • [Start a New Topic](#) • [Messages in this topic \(3\)](#)

VISIT YOUR GROUP

YAHOO! GROUPS

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EXHIBIT G

WS-04235A-13-0331

Bellemont Neighbors

Terry Home Find Friends

Terry Fallon
Edit Profile

- News Feed
- Events
- Messages
- Find Friends

GROUPS

- Bellemont Neighb...
- Family
- Manage Your Groups
- Create Group
- Find New Groups

APPS

- Games
- Saved
- Photos
- Gifts
- Music
- Pokes
- On This Day
- Friend Revealed
- BeNaughty
- Games Feed 20+

FRIENDS

- Close Friends
- Family
- Retired 9
- Bosche's College...
- Montebello High S...
- Acquaintances

INTERESTS

- Pages and Public...

PAGES

- Pages Feed 20+
- Like Pages
- Create Page

DEVELOPER

- Insights



Bellemont Neighbors Members Events Photos Files

Search this group

- Write Post
- Add Photo / Video
- Ask Question
- Add File

Write something...



Stephanie Sinner Gerharter

5 hrs · Flagstaff, AZ

Hi All- We are on N. Alpine and have NO water pressure at all. Anyone else having this problem?

Like · Comment

Micaela Ashbaugh likes this.



Courtney Allen we have a tiny trickle here.

5 hrs · Like · 1



Courtney Allen Monique Cotton

5 hrs · Like · 1



Betsy Pierz Beleemont springs too

4 hrs · Like



Kristina Young No water pressure in the townhouses either.

5 hrs · Like



Debbie Smith White No water pressure on Monarch

5 hrs · Like



Joan Vari Lagron Yes, I'm in the town houses and no water pressure here either.

5 hrs · Like



Sonya Lynn Pedersen None here either! Ice Cave dr.

5 hrs · Like



Debbie Smith White What do we do about this?

5 hrs · Like



Aubrie La Clair No pressure on cove crest.

4 hrs · Like



Aubrie La Clair I heard the fire dept fills their stuff on tues so that might be where the pressure is going

4 hrs · Like · 1



Betsy Pierz Beleemont springs too

4 hrs · Like



Sonya Lynn Pedersen Just called utility source and had to leave a message.

4 hrs · Like



Monique Cotton No water pressure here as well. New to bellemont so we were a little surprised this morning with only a trickle.

4 hrs · Like



Kyle Ashbaugh It was pretty bad on Slate Mountain

4 hrs · Like



Whitney Bransford Goble Same on Bellont Sprgs

4 hrs · Like



Sonya Lynn Pedersen Just spoke with utility source. There's a power outage that APS is working on. Utility Source is trying to get their backup generator working now.

4 hrs · Like · 1



Sarah Golden Ugh I'm really sick of this... Can't shower can't do the laundry I started, can't bathe my kids. Come on! This is like a twice a month occurrence.

4 hrs · Like · 2



Debbie Smith White Thanks for the update Sonya Lynn Pedersen! Appreciate it!

4 hrs · Like · 1



Sonya Lynn Pedersen No problem! I hope they get the generator running asap!)

ABOUT

253 members

Closed Group

Flagstaff Meadows is in Bellemont, located just ten miles West of Flagstaff. Two phases of homes... See More

253 members (4 new) · Invite by Email

+ Add People to Group

Tag:

Bellemont, Arizona

CREATE NEW GROUPS



Groups make it easier than ever to share with friends, family and teammates.

Create Group

SUGGESTED GROUPS

See All



1970 911T Restoration

102 members

+ Join



Beach Get together and Birthday party

287 members

+ Join



IH Scouts West

Mil Mascaras joined

+ Join



Thieves Market Employees

67 members

+ Join



USC TROJAN FOOTBALL NATION

David Galvan joined

+ Join

RECOMMENDED PAGES

See All



Wisteria Cove

Vicki Shadrick Fjeldsted likes this.

Like



David J. Gildea - Photography

Al Brackett likes this.

Like



Ashley Patience Photography

Bill Vukelich likes her.

Like



Grounds-Weaver Properties

Vicki Shadrick Fjeldsted likes this.

Like



Weaponsmart

Chris Wood likes this.

Chat (2)

EXHIBIT G

WS-04235A-13-0331

Bellemont Neighbors

4 hrs · Like · 1



Debbie Smith White Water pressure good now! Back to normal on monarch! Yeah!!

4 hrs · Like · 1



Monique Cotton Mine just turned back on

4 hrs · Like · 1



Terry Fallon No water on Bellemont Springs from 7:20 to 8:35. I will add this to my testimony before the Az Corporation Commission for sure...

2 hrs · Like · 4



Sonya Lynn Pedersen Great! Thank you Terry!

1 hr · Like



Terry Fallon Hey does anyone know the exact/earliest time the water went out?

1 min · Edited · Like



Write a comment...

OLDER POSTS



William Palmer

1 hr

Does anyone have Dish Network Internet? If so do you like it? We currently have century link. Thinking of getting a new provider.

Like · Comment

Justyna Costa likes this.



Kyle Ashbaugh We have Centurylink. Dish looks expensive.

1 hr · Like



Write a comment...



Stefanie Green

September 28 at 4:34pm

Hi neighbors. I am looking for a sitter or sitters for the following times. Monday mornings from 530 am-8am. This would be for my 7 yr old son and 2 year old daughter. I also need on monday and wednesday from 1245pm-3ish. I would of course like to meet in advance to ensure a right fit. Thanks!

Like · Comment

View 6 more comments



Monique Cotton Yes for sure 4230 N Alpine Dr. 623-341-3531

Yesterday at 9:03am · Like



Stefanie Green great! I hope you don't mind me asking, but I think it would be good since she would likely be going there. I will text you in the am. thanks!

Yesterday at 9:04am · Edited · Like



Monique Cotton No I don't mind at all sounds good thanks

Yesterday at 9:06am · Like · 1



Write a comment...

OLDER POSTS



Lorraine Arias Knoll

September 28 at 7:52am

Does anyone have any moving boxes by chance

Like · Comment



Courtney Allen Findlay VW does!

September 28 at 8:04am · Like



Write a comment...



Sonya Lynn Pedersen

September 27 at 12:50pm

Chat (2)